



Edwin M. Lee
Mayor

Emergency Medical Services Agency

Population Health Division
Department of Public Health
30 Van Ness Ste#3300
San Francisco, CA 94102



Craig Chan
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+14157220868

September 5, 2017

Greetings Craig Chan,

Attached please find the final approved Medical Plan for the upcoming event titled "2017 Oracle OpenWorld" scheduled for 7:00AM on Sunday October 1, 2017 until 10:00PM on Wednesday October 4, 2017. I hope your Event is successful and I am available during business hours to answer any questions or address any concerns that you may have. A copy of your Plan will be held on file in my office to reference and compare against any future plan that you may submit. Some elements of your submitted Medical Plan will not be included in the approval package, but will be kept as hard copies in the EMS Agency File.

A member of the EMS Agency may visit your Event in order to confirm that all required and contracted Medical Services are appropriate and present. They will present Identification to the Primary Emergency Contact as listed in your submitted Plan. Please remember that an after action report must be submitted to my office within 14 days of the close of your operational period.

Regards,

A handwritten signature in blue ink, appearing to read "Aram L. Bronston".

Aram L. Bronston
Prehospital Coordinator
Emergency Medical Services Agency
SF Department of Public Health
30 Van Ness Ave., Ste#3300
San Francisco, CA 94102
aram.bronston@sfdph.org
Office: 415-487-5032

Plan Overview

Approved

09/05/17 10:30 am

Event Type

Conference or Convention

Alcohol at Event

yes

Event Plan Creator

Craig Chan

craigc@hartmannstudios.com

+14157220868

Collaborators

judy.stark@amr.net

shannon.nelson@amr.net

antenor.molloy@sfgov.org

andy.zanoff@sfgov.org

shanna.hurley@sfmta.com

mark.corso@sfgov.org

fireadministration@sfgov.org

Permitting Agency

ISCOTT

Operation Period 1 Overview

Time Period

Start

10/01/2017 at 09:00

End

10/01/2017 at 20:00

Crowd

Peak Crowd Size

32000

Total Crowd Estimate

60000

Event Footprint

Howard Street between 3rd and
4th Streets and Yerba Buena
Gardens

First Aid Stations

Level

ALS

Provider

American
Medical
Response

MD

RN

EMT

2

AED

1

Planning Contact

Name: American Medical

Phone: +14157209015

Email: judy.stark@amr.net

Response

Mobile Teams

Level	Type	Provider	AED
ALS	Foot	American Medical Response	1
Planning Contact Name: American Medical Response		Phone: +14157209015	Email: judy.stark@amr.net

Transport

Provider American Medical Response		
Planning Contact Name:	Phone:	Email:

Dispatch

Level		Provider San Francisco Fire Department
Planning Contact Name: San Francisco Fire Department	Phone: +14155583641	Email: jeff.myers@sfgov.org

Operation Period 2 Overview

Time Period	Crowd	Event Footprint
Start 10/02/2017 at 07:00	Peak Crowd Size 32000	Howard Street between 3rd and 4th Streets and Yerba Buena Gardens
End 10/02/2017 at 20:00	Total Crowd Estimate 60000	

First Aid Stations

Level	Provider	MD	RN	EMT	AED
ALS	American Medical Response			2	1

Planning Contact
Name: American Medical Response Phone: +14157209015 Email: judy.stark@amr.net

Mobile Teams

Level	Type	Provider	AED
ALS	Foot	American Medical Response	1

Planning Contact
Name: American Medical Response Phone: +14157209015 Email: judy.stark@amr.net

Transport

Provider
American Medical Response

Planning Contact

Name:

Phone:

Email:

Dispatch

Level

Provider

San Francisco Fire Departmer

Planning Contact

Name: San Francisco Fire
Department

Phone: +14155583641

Email: jeff.myers@sfgov.org

Operation Period 3 Overview

Time Period	Crowd	Event Footprint
Start 10/03/2017 at 07:00	Peak Crowd Size 32000	Howard Street between 3rd and 4th Streets and Yerba Buena Gardens
End 10/03/2017 at 22:00	Total Crowd Estimate 60000	

First Aid Stations

Level	Provider	MD	RN	EMT	AED
ALS	American Medical Response			2	1

Planning Contact
Name: American Medical Response Phone: +14157209015 Email: judy.stark@amr.net

Mobile Teams

Level	Type	Provider	AED
ALS	Foot	American Medical Response	1

Planning Contact
Name: American Medical Response Phone: +14157209015 Email: judy.stark@amr.net

Transport

Provider
American Medical Response

Planning Contact

Name:

Phone:

Email:

Dispatch

Level

Provider

San Francisco Fire Departmer

Planning Contact

Name: San Francisco Fire
Department

Phone: +14155583641

Email: jeff.myers@sfgov.org

Operation Period 4 Overview

Time Period	Crowd	Event Footprint
Start 10/04/2017 at 07:00	Peak Crowd Size 32000	Howard Street between 3rd and 4th Streets and Yerba Buena Gardens
End 10/04/2017 at 20:00	Total Crowd Estimate 60000	

First Aid Stations

Level	Provider	MD	RN	EMT	AED
ALS	American Medical Response			2	1

Planning Contact
Name: American Medical Response Phone: +14157209015 Email: judy.stark@amr.net

Mobile Teams

Level	Type	Provider	AED
ALS	Foot	American Medical Response	1

Planning Contact
Name: American Medical Response Phone: +14157209015 Email: judy.stark@amr.net

Transport

Provider
American Medical Response

Planning Contact

Name:

Phone:

Email:

Dispatch

Level

Provider

San Francisco Fire Departmer

Planning Contact

Name: San Francisco Fire
Department

Phone: +14155583641

Email: jeff.myers@sfgov.org

Communication Plan

Event Coordinator

Event Supervisor

Dispatch Supervisor

Medical Group Supervisor

Triage Supervisor

Transport Supervisor

Non-Transport Supervisor

Supplemental Documents

To download, right-click and select "Save Link As..."

[2017 Oracle OpenWorld Medical Plan](#)

[Oracle Plaza Ground Plan](#)

[EMS Locations](#)

EVENT FOOTPRINT RESPONSIBILITY

The medical group supervisor or the event coordinator must contact the dispatch supervisor at DEC (phone: 415-575-0737) to take responsibility for the event footprint at the beginning of each operational period and release responsibility for the footprint at the end of each operational operation_period.

CPR & 911

During the operational period of the event safety personnel will follow the existing communications plan and will contact 911 only if medical needs overwhelm the capabilities of dedicated contracted medical assets. All medical interventions are the responsibility of the dedicated/contracted medical staff.

COMMUNICATIONS

All event safety personnel will have a list of contact info and will be communicating as specified in the Medical Assets section

In case of emergency during the event, the event coordinator can be reached at all times at:

STAFF RESPONSIBILITY

All contracted medical interventionists will be active, current, and in good-standing at the time of the operational operation_period. The event producer will ensure that a complete staff list is provided no less than one week prior to the first operational period.

MCI CAPABILITIES

A written MCI plan and an approved MCI will be present at the event. All contracted responders will be briefed and trained on their contents and use.